



Hi Families,

Our OSHC service utilises the Spike Parent App. Via the app you will be able to book your child into OSHC, view your child's bookings, health and dietary conditions as well as your invoices and statements.

Via the app we will also be able to send messages.

Use this link <https://belairoshc.spike.economicoutlook.net/clients/> or you can use your phones camera app to scan the QR code below.



You will be directed to the log in screen.

Your username is your email address and your password is your PIN. If your PIN does not work or if you have not been allocated a PIN click on 'forgot password'.

You will receive an email from Economic Outlook with the subject 'reset password'. If you do not receive an email please contact us to confirm the email address we have on file.

You can then log in using your email address and your new password.

You will then be guided to install the app.

Select Belair Primary School OSHC

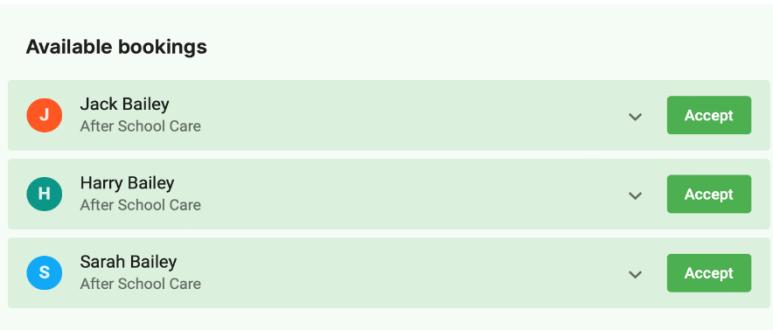
Using the online bookings feature

Log into the parent app and select the bookings tab
Available bookings will display



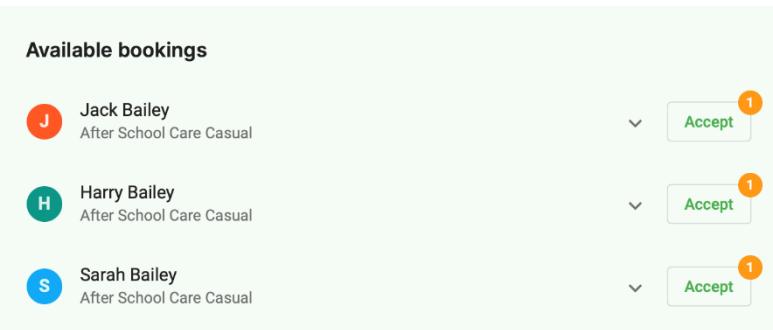
The screenshot shows a list of 'Available bookings' for three children: Jack Bailey, Harry Bailey, and Sarah Bailey. Each entry includes a child's initials in a circle (J, H, S), the child's name, and 'After School Care'. To the right of each entry is a green 'Accept' button with a white outline. To the right of the list is a calendar for August, showing dates from 1 to 31. The 20th is circled in orange, the 21st is blue, and the 22nd is green, indicating the booking period.

To accept a booking simply click accept for all of your children and confirm



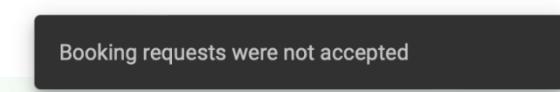
The screenshot shows the same list of 'Available bookings' for Jack, Harry, and Sarah Bailey. The 'Accept' buttons for all three children now have a green background and white text. Below the list is a large blue 'Confirm' button. A red circular badge with the number '3' is positioned to the right of the 'Confirm' button, indicating three pending acceptances.

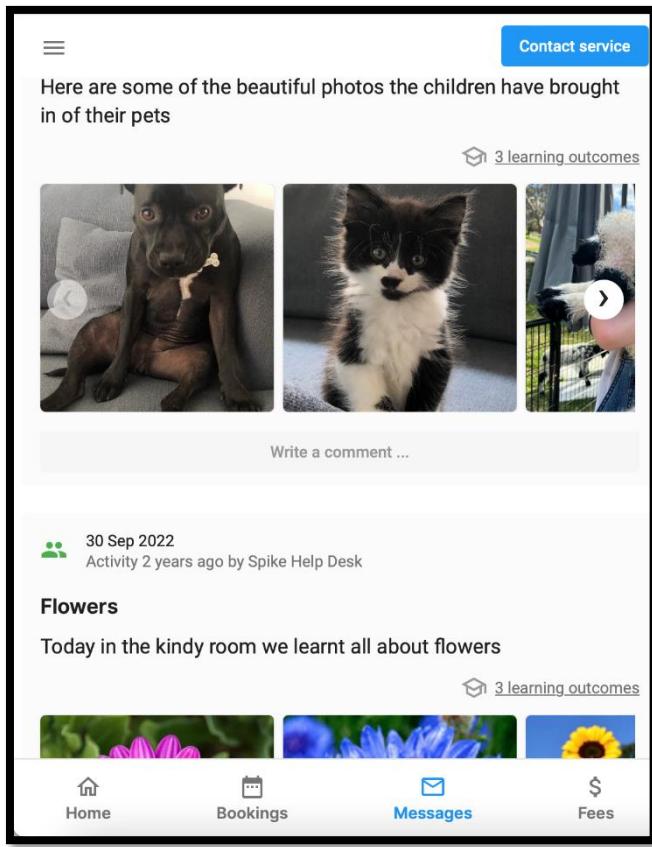
If a booking appears with the number 1 alongside it this means that there is only one booking available



The screenshot shows the 'Available bookings' section with three entries: Jack Bailey (After School Care Casual), Harry Bailey (After School Care Casual), and Sarah Bailey (After School Care Casual). Each entry has an 'Accept' button with a small orange circle containing the number '1' to its right. To the right of the list is a calendar for August, with the 20th circled in orange, the 21st in blue, and the 22nd in green.

If you accept more than one booking, eg for multiple children, you will get the following error at the top of the screen and no bookings would have been created for any of your children





Messages tab

Select the messages tab to see all of the messages, including activities that we have sent to you.

By selecting the 'contact service' button, you can send messages, photos and PDF's us.

Tax invoices

September 2021

19 SEP Spike Childcare Adelaide \$0.00 payable Download

March 2021

07 MAR Spike Childcare Adelaide \$50.00 payable Download

October 2020

18 OCT Spike Childcare Adelaide \$0.00 payable Download

September 2020

27 SEP Spike Childcare Adelaide \$0.00 payable Download

[Show more ▾](#)

Payments and fees

05 Sep - 30 Aug 2021

Home Bookings Messages Fees

Here is the link to our tutorial for using the Spike Parent App
https://youtu.be/LjeY_yM52VY

Please Note: **Only the account holder can access the Parent App**
Bookings can only be made 3 months in advance